



## CUTTING-EDGE TECHNOLOGY



CASE MANAGEMENT  
ON THE CLOUD



EFFECTIVE  
MOBILITY



DYNAMIC PROCESS  
MANAGEMENT



PERSONALIZED  
REPORTING TOOLS

## KEY FEATURES

- Unified Case Intake
- Role and User Management
- Reduce Time and Complexity
- Ease of Implementation
- Integrated Document Conversion
- Modular Architecture
- Reduced Training Curves
- Integrate with Data Exchange Partners
- Low Cost & Effort

*CCMS has been built to alleviate current constraints that plague the industry - Complexity, Localization and Automation.*

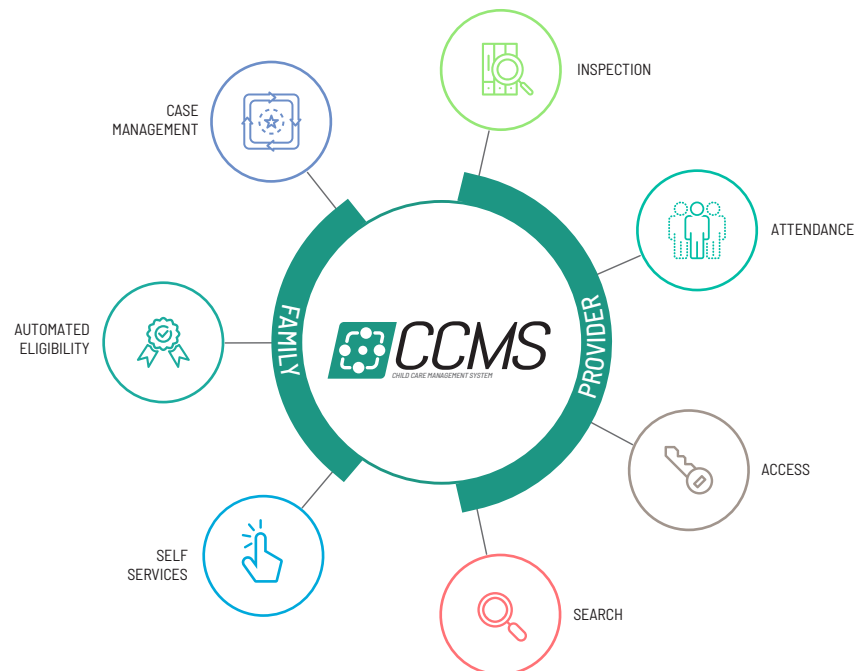
# Next Generation Child Care Management System

CITI's Child Care Management System (CCMS) is a case management system engineered to facilitate and augment Child Care subsidy requirements at the State and County level.

## CORE DOMAIN EXPERTISE

CCMS's design leverages the vast domain experience of active Child Care Case Managers and Providers. Built on the EBMS platform, CCMS bears the hallmark of excellence and technology expertise. CCMS automates key workflows, reduces case workloads and improves overall case worker efficiencies.

### 360° View of Family and Provider Services



## WHY CCMS



### User Friendly and Intuitive

Guarantees an overall improvement in the agency's quality of care and reduces critical training time.



### Online/Off-line Scenarios

Allows Case Worker and Childcare specialists with continuity of operations without dependency on network uptimes.



### Case Management on the Cloud

Achieve better results at lesser overall costs.



### Integration Services

Interoperability and synergy across all inter and intra governmental / enterprise-based systems.



### Business Process Excellence

Adherence to best practices by re-engineering core HHS business processes to deliver benefits across the value chain.



### Effective Mobility

Mobile enabled inspection module to conduct inspections and log observations and results remotely.



### Highly Configurable Rules Engine

Automate and execute existing business policies and introduce new ones to effectively govern your enterprise.



### Faster and Efficient

Dynamic Process Management.



### Personalized Reporting Tools

Improves efficiency, accountability, and accuracy for effective decision making.

## HHS IT SERVICES

Our breadth and depth of management and technical expertise enables us to provide niche services such as:

- Project Management
- Case Management Systems
- CMMI Compliant Practices
- Enterprise Architecture and Software Development
- Microsoft SharePoint Services
- Business Process Analysis, Modelling, Re-Engineering and Improvement
- Software Engineering and Re-Engineering
- Identity, Credential and Access Management
- Data Architecture and Modelling
- Data Mining, Warehousing and Business Analytics
- Data Management and Data Quality
- Infrastructure/Operations and Management
- Healthcare Solutions and Services

CCMS is powered by EBMS - CITI's robust and versatile platform for Welfare and Benefits programs.

### EBMS - Eligibility Benefits Management System

EBMS - CITI's enterprise ready HHS platform, allows for effective program management and decision making across a wide spectrum of Health and Human Services. EBMS is built on a



foundation of core domain experience gained through deep engagement and collaboration with clients and end users. EBMS supports federal and state child welfare and benefit programs including Child Welfare, Foster Care,

Child Care, TANF, SNAP and Head Start. EBMS's Eligibility Rules Engine can be quickly configured and applied to support various Welfare and Benefit programs for eligibility determination and assisted decision making in case management.

### Discover next generation HHS solutions!

Email us at [sales@citi-us.com](mailto:sales@citi-us.com) for a free demo and consultation by our experts.



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**About CITI:** Headquartered in Falls Church, Virginia, and with offices throughout the greater Washington, D.C., area as well as in South Asia and Europe, CITI is a global and diversely talented confluence of business professionals working together to provide clients with real-world solutions for the healthcare, federal and commercial areas. CITI State and Local has a robust Health & Human Services line of products, solutions and services that support the various business needs of state and local governments such as Child Welfare Business Process Automation, Benefits Business Process Automation and IT Services.