



THE EMPOWER PLATFORM



INTERFACES



MODULARITY



PERFORMANCE



MOBILITY



ARCHITECTURE

CHILD WELFARE MANAGEMENT

- Intake and Referral
- Investigation / Child Protective Services
- Case Management
- Placement, Foster Care and Adoption
- Financial Management / Eligibility Management
- Eligibility Engine for Policy and Business Process Management

BENEFITS MANAGEMENT

- Child Care
- TANF
- SNAP
- Provider Licensing and Inspections
- Mobility-driven Home Assessments, Site Inspections and Provider Permitting
- Time and Attendance

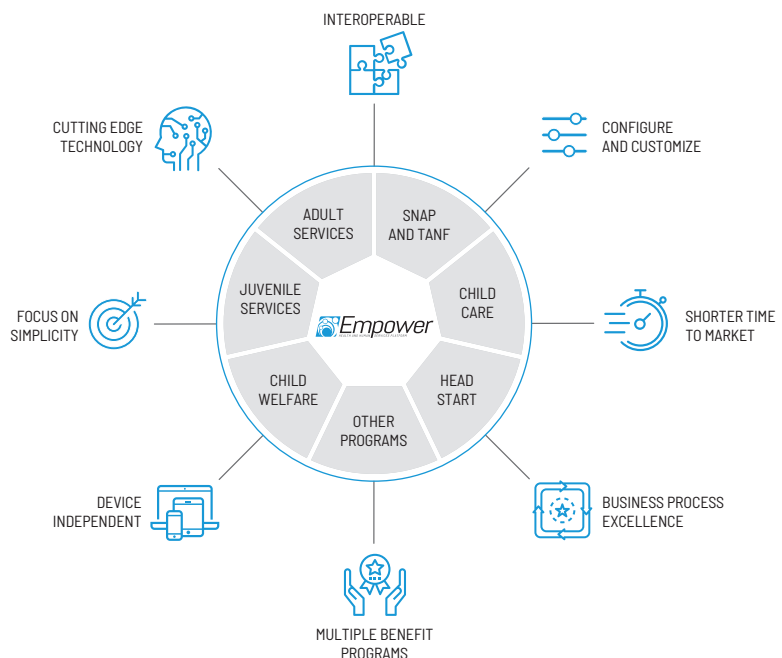
A Scalable, Reusable and Configurable HHS Platform

Empower - CITI's enterprise ready HHS platform, allows for effective program management and decision making across a wide spectrum of Health and Human Services.

CORE DOMAIN EXPERTISE

Empower is built on a foundation of core domain experience gained through deep engagement and collaboration with clients and end users. Empower supports federal and state child welfare and benefit programs including Child Welfare, Foster Care, Child Care, TANF, SNAP and Head Start. Empower's Eligibility Rules Engine can be quickly configured and applied to support various Welfare and Benefit programs for eligibility determination and assisted decision making in case management.

360° View of Empower's Capabilities



EMPOWER ADVANTAGE

Built by industry experts with over 30 years social service solution expertise, Empower addresses real-life challenges of case workers using human centred design approaches.

- 1 Improves outcomes for individuals, children and families.
- 2 Helps HHS professionals focus on service people.
- 3 Significantly improves user experience.
- 4 Agencies accomplish their technology vision.

HHS IT SERVICES

Our breadth and depth of management and technical expertise enables us to provide niche services such as:

- Project Management
- Case Management Systems
- CMMI Compliant Practices
- Enterprise Architecture and Software Development
- Microsoft SharePoint Services
- Business Process Analysis, Modelling, Re-Engineering and Improvement
- Software Engineering and Re-Engineering
- Identity, Credential and Access Management
- Data Architecture and Modelling
- Data Mining, Warehousing and Business Analytics
- Data Management and Data Quality
- Infrastructure/Operations and Management
- Healthcare Solutions and Services

EMPOWER VALUE PROPOSITION

Technology

The Empower platform allows rapid solution deployment for all case management lifecycles. Its core is built on the latest technology platform to negate obsolescence and provide wider program coverage. All products built on the Empower platform are fully responsive and function on all mobile devices.

Integration

Empower enables seamless integration with all technology infrastructural components and comes bundled with data binders to all formats to seamlessly integrate legacy data. Its built-in lightweight data interfacing engine makes complex data consolidation and migration easier.

Security

Empower's dynamic, customizable and data-specific workflows promote security of information shared through the value chain.

The Empower platform powers CITI's Welfare and Benefits products - Unify and Arise.

HHS solutions powered by the Empower platform

Unify - Comprehensive Child Welfare System



Endorsed by experts, Unify is an experience and outcome focused, deployment ready Child Welfare solution powered by the Empower platform.

Arise - Early Development Management System



Arise is a case management system engineered to facilitate and augment Child Care subsidy requirements at the State and County level.

Stay ahead of the curve with our HHS solutions!

Email us at sales@citi-us.com for a free demo and consultation by our experts.



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About CITI: Established in 1996, headquartered in Falls Church, Virginia, and have offices located throughout the United States, Europe, South Asia, and Canada. CITI is a diverse organization filled with talented IT and certified business professionals. We are ISO 9001:2015, ISO 20000-1:2011, ISO 27001:2013 and CMMI-DEV Maturity Level 4 certified. As a Microsoft Gold Partner, we specialize in the creative use of agile methods and emerging technologies. CITI State and Local has a robust Health & Human Services line of products, solutions and services that support the various business needs of state and local governments such as Child Welfare Business Process Automation, Benefits Business Process Automation and IT Services.